



Social Sustainability Pledge

At Claregalway Hotel, we believe that true hospitality extends beyond our guests to our employees, communities, and partners. We are committed to operating in a responsible and sustainable manner, minimising our environmental impact while delivering exceptional hospitality. We recognise our responsibility to the local community, the environment, and future generations, and we strive to integrate sustainable practices into all aspects of our operations.

Our Commitment

We pledge to:

- Reduce energy consumption and increase energy efficiency throughout the hotel.
- Minimise water usage through responsible management and conservation practices.
- Reduce waste by implementing effective recycling and waste reduction programs.
- Support the local economy by sourcing from local and sustainable suppliers wherever possible.
- Continually educate and train our staff on sustainability best practices.
- Support our local community to promote environmental awareness and responsible tourism.
- Monitor, review, and improve our sustainability performance on an ongoing basis.
- Participate in the Fifty Shades Greener Programme to enhance our sustainability efforts.

Environmental Responsibility

- Implemented energy efficient lighting, heating, and cooling systems.
- Use of eco-friendly cleaning products, reduction in the use of single-use plastics with any remaining items being 100% recyclable.
- Encourage responsible waste management and provide recycling facilities for guests and staff.
- Work with suppliers to reduce packaging and ensure responsible sourcing of products.

Social and Economic Responsibility

- Prioritise employment opportunities for local residents and foster a positive working environment.
- Support local businesses, artists, and food producers.
- Engage in charitable and community driven initiatives to give back to the region.
- Ensure fair and ethical business practices in all our operations.

Guest Involvement

We encourage our guests to join us in our sustainability efforts by:

- Participating in our towel and linen reuse program.
- Using recycling bins provided in rooms and staff areas.
- Supporting local businesses and cultural initiatives.
- Conserving water and energy during their stay.

At Claregalway Hotel, sustainability is an ongoing journey. We are dedicated to continually improving our practices and ensuring that our operations align with environmental and social responsibility standards.

In 2025 we were awarded Gold Level in Hospitality Green Business Global Certification. We are currently working on achieving the Hospitality Green Business Global Certification award again for 2026.

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